Mercury Instax Wide Motorized System: How to Clean the Rollers

If sections of your Instax photographs are consistently developing as pure white specs or sections, your rollers may need cleaning. To do this properly you will a piece of cardstock or a notecard, a pair of scissors, and a wet lens wipe. We recommend Zeiss Lens Cleaning Wipes.

Step 1: Cut the cardstock or notecard to the size of an Instax Wide photo (use an exposed one as a guide). Round at least two of the edges so it will feed easier. Make sure that your Instax Wide unit has batteries installed and is switched on.

Step 2: Open the wet wipe’s packet and quickly unfold it. Fold one end over the leading edge of the card as depicted below.

Step 3: Hold down the Instax Wide unit’s green button to activate the rollers. While they are spinning, gently feed the card-wipe combo into them as if they were an Instax Wide frame. The rollers should pull them through.
**Step 4:** After the card has been fully ejected, very gently pull it and the trailing wipe through the rest of the way, helping the rollers out (once the card has gone through, the rest of the wipe is generally too thin and slippery to be pushed by the rollers, so it needs your help).

![Image of card being pulled through](image)

**Step 5:** Wipe away any debris, no matter how small, from the card and wipe. Do this quickly before the wipe dries out.

**Step 6:** Flip the card and wipe over and feed them through again. This will clean the opposite roller.

![Image of card being flipped and wiped](image)

**Step 7:** Continue to wipe off any debris and send this through either side again, until no debris emerge.